

State Consumer & Family Advisory Committee

AGENDA

April 10, 2008

9:30-9:45	Welcome Travel Reports Completed Agenda Approved Minutes Approved
9:45-9:50	Regional Customer Service Office Trainings Glenda Stokes
9:50-10:00	Public Comment/Issues
10:00 – 11:15	LOC Discussion Andrea Poole and Shawn Parker
11:15 – 12:00	Nominating Committee 2008 Carl Britton-Watkins
12:00-1:00	Lunch
1:00-1:45	Quality Management Presentation-NCTOPPS Becky Ebron and Spencer Clark
1:45-2:00	Critical Issues: Strengthen Local CFACs Marian Spencer
2:00 – 2:45	Action Recap SCFAC Members
2:45-3:00	Agenda items for May 2008 SCFAC Meeting Next SCFAC Meeting: May 8, 2008 at the Clarion Hotel State Capital